

JD: System Engineer (ERP Developer)

We are seeking a skilled and experienced System Engineer/ERP Developer to join our team in the jewelry service provider industry. The ideal candidate will have strong technical expertise in ERP systems development, with a focus on customization, integration, and optimization for the unique needs of the jewelry business. This role involves designing, developing, and supporting ERP systems that enhance business operations, improve data flow, and streamline processes across departments like inventory, sales, customer service, and finance.

Key Responsibilities:

- Develop, customize, and maintain ERP systems (e.g., Odoo, SAP, or similar) to suit the specific needs of the jewelry service provider industry.
- Integrate the ERP system with other business applications, ensuring seamless data flow between departments (e.g., inventory management, order processing, customer service).
- Analyze and understand business requirements from various departments to design ERP solutions that enhance operational efficiency.
- Optimize ERP processes to improve speed, accuracy, and overall functionality within the jewelry service provider framework.
- Troubleshoot and resolve technical issues with the ERP system to minimize downtime and ensure smooth business operations.
- Collaborate with cross-functional teams (Sales, Marketing, Operations, Finance) to provide technical support and implement ERP solutions.
- Implement data security measures to protect sensitive business and customer information within the ERP system.
- Develop and maintain detailed documentation for ERP configurations, customizations, and system processes.
- Provide end-user support and training to ensure staff can effectively utilize the ERP system.
- Ensure regular system updates, patches, and backups are performed to maintain optimal ERP system performance.

Skills & Qualifications:

- Proven experience as a System Engineer, ERP Developer, or similar technical role, with a focus on ERP systems.
- Strong experience with ERP systems (e.g., Odoo, SAP, Microsoft Dynamics) and their customization and integration.
- Knowledge of business processes in the jewelry service provider industry, including inventory, supply chain management, sales, and customer service.
- Strong problem-solving skills with the ability to troubleshoot and resolve technical issues.

- Experience with data management and data migration in ERP systems.
- Ability to work closely with non-technical teams to understand business requirements and deliver technical solutions.
- Knowledge of database management systems and the ability to work with complex data sets.
- Excellent communication, organizational, and interpersonal skills.
- Ability to manage multiple projects and prioritize tasks in a fast-paced environment.

Education & Experience:

- Bachelor's degree in Computer Science, Information Technology, or related field.
- 2+ years of experience in ERP development, system engineering, or a similar technical role.
- Prior experience in the jewelry or luxury goods industry is a strong plus.